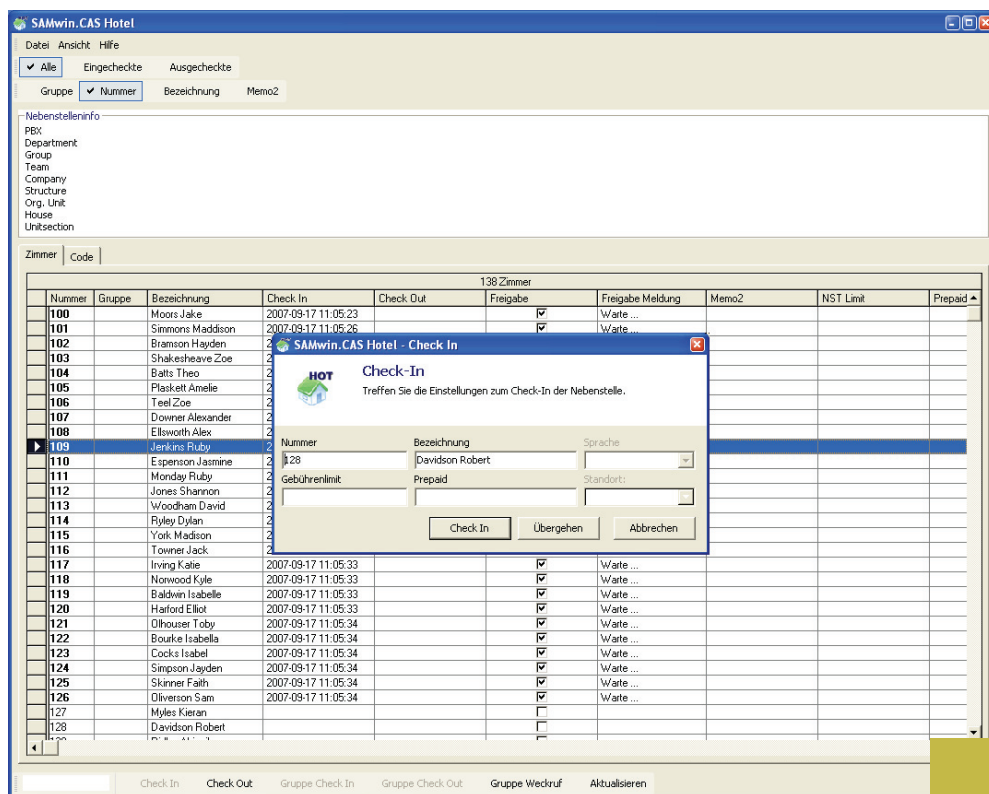# SAMwin.HOT - Hotel Module

Product information

Modern communication systems have been set up in all areas of the hotel industry, hospitals, old people's homes and conference centres. Therefore, the applications involved will have to function and integrate with the existing processes and that to a high standard. The focus of the SAMwin application, SAMwin.HOT, is on simplifying business processes and on the gain of quality when dealing with clients.

The module SAMwin.HOT is based on the established Call Accounting System SAMwin.CAS.

Target groups are establishments which host guests temporarily and offer their guests telephone and related services.

>> SAMwin.HOT User Front End

>> SAMwin.HOT has been specially designed for the needs of hotels, hospitals, cruise ships, old people and nursing homes and conference centres and is the ideal application in the billing of business and of guest extensions.

SAMwin Inhouse Screenshots

>> check out invoice

Wake up inferface<<

Highlights

> Room (extensions) Check in / out
> Single Check in / out and group function
> Daily hire, single occupancy supplement
> Overview of the rooms with busy status
> Check-in with name and language information
> Wake up call feature
> Interim balance, invoice print-out either as a sum
> call details, also available at a later date
> Name and language is taken over by the
   configuration of the operator console
> Prepaid module (for Cisco Call Manager)
> Configuration of monetary credit
> ...

supported PBX

> Cisco Call Manager / Express
> Nortel CS1000 / Meridian / BCM
> Ericsson BusinessPhone / MD110 / MXONE
> Innovaphone PBX
> Avaya IP Office
> Siemens HiPath
> Alcatel