

SAMwin.HOT - Hotel Module

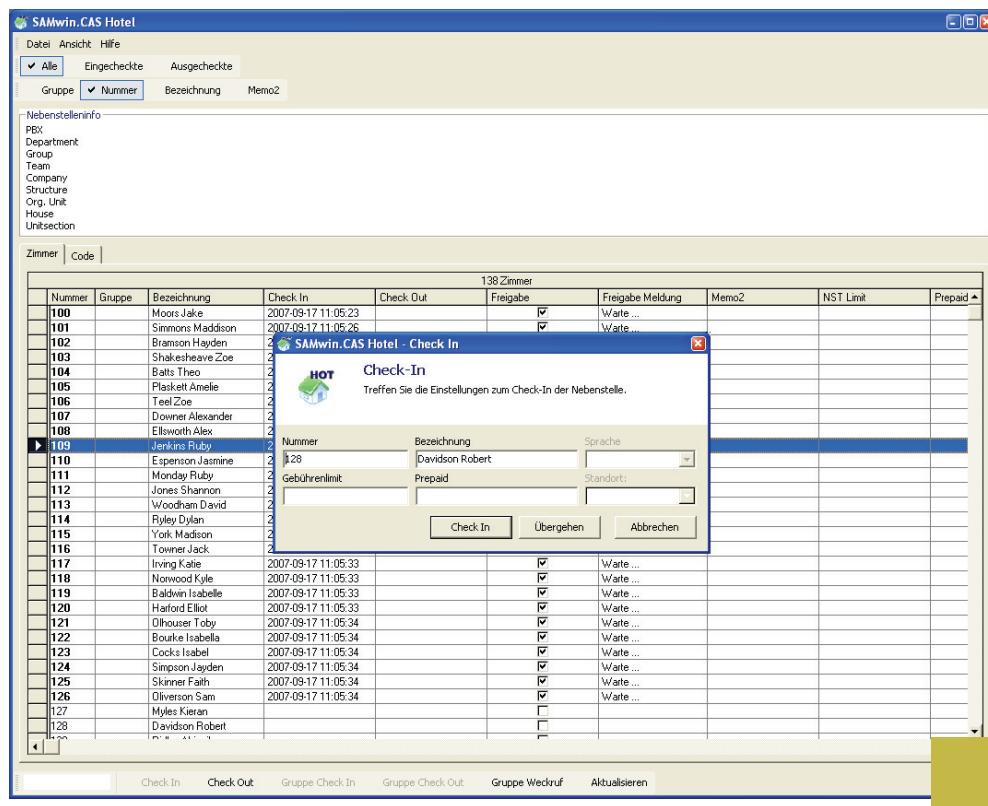
SAMwin

Product information

Modern communication systems have been set up in all areas of the hotel industry, hospitals, old people's homes and conference centres. Therefore, the applications involved will have to function and integrate with the existing processes and that to a high standard. The focus of the SAMwin application, SAMwin.HOT, is on simplifying business processes and on the gain of quality when dealing with clients.

The module SAMwin.HOT is based on the established Call Accounting System SAMwin.CAS.

Target groups are establishments which host guests temporarily and offer their guests telephone and related services.



>> [SAMwin.HOT User Front End](#)

>> SAMwin.HOT has been specially designed for the needs of hotels, hospitals, cruise ships, old people and nursing homes and conference centres and is the ideal application in the billing of business and of guest extensions.

The screenshot displays two windows from the SAMwin software. The top window is titled 'SAMwin Inhouse Screenshots' and shows a 'Gesamtsummen' (Total Summary) table. The table details participant information, costs, and totals. The bottom window is titled 'SAMwin.CAS Hotel' and lists room reservations for various guests. A yellow box highlights the 'Check out invoice' button in the top window, and another yellow box highlights the 'Wake up interface' text in the bottom window.

Teilnehmer	7	Kosten	€ 80,25
Impulse	0	Tageskosten	€ 0,00
Dauer	2:35:17	Mwst.	€ 0,00
Gespräche	0	Prepaid	€ 0,00
		Gesamt	€ 80,25

>> check out invoice

Nummer	Gruppe	Bezeichnung	Check-In	Check-Out	Freihand	Finanze Meldung	Memo2	NST Limit	Prepaid
100		Moors Jake	2007-09-17 11:05:23	2007-09-17 11:15:00					
101		Simmons Maddison	2007-09-17 11:05:26	2007-09-17 11:15:00					
102		Bramson Hayden	2007-09-17 11:05:29	2007-09-17 11:15:00					
103		Shahzehnavee Zee	2007-09-17 11:05:30	2007-09-17 11:15:00					
104		Bahn Thore	2007-09-17 11:05:31	2007-09-17 11:15:00					
105		Plastik Amelie	2007-09-17 11:05:31	2007-09-17 11:15:00					
106		Teel Zee	2007-09-17 11:05:31	2007-09-17 11:15:00					
107		Downer Alexander	2007-09-17 11:05:31	2007-09-17 11:15:00					
108		Eiswooth Alex	2007-09-17 11:05:31	2007-09-17 11:15:00					
109		Udarakar Jyoti	2007-09-17 11:05:31	2007-09-17 11:15:00					
110		Egerton Jasmine	2007-09-17 11:05:32	2007-09-17 11:15:00					
111		Mondry Ruby	2007-09-17 11:05:32	2007-09-17 11:15:00					
112		Jones Shannon	2007-09-17 11:05:32	2007-09-17 11:15:00					
113		Woodham David	2007-09-17 11:05:32	2007-09-17 11:15:00					
114		Riley Dylan	2007-09-17 11:05:32	2007-09-17 11:15:00					
115		York Madison	2007-09-17 11:05:32	2007-09-17 11:15:00					
116		Towers Jack	2007-09-17 11:05:32	2007-09-17 11:15:00					
117		Irvine Katie	2007-09-17 11:05:33	2007-09-17 11:15:00					
118		Nonwood Kyle	2007-09-17 11:05:33	2007-09-17 11:15:00					
119		Baldwin Isabelle	2007-09-17 11:05:33	2007-09-17 11:15:00					
120		Harford Elke	2007-09-17 11:05:33	2007-09-17 11:15:00					
121		O'houser Taby	2007-09-17 11:05:34	2007-09-17 11:15:00					
122		Bourke Isabella	2007-09-17 11:05:34	2007-09-17 11:15:00					
123		Cocks Isabel	2007-09-17 11:05:34	2007-09-17 11:15:00					
124		Simson Jayden	2007-09-17 11:05:34	2007-09-17 11:15:00					
125		Skinner Faith	2007-09-17 11:05:34	2007-09-17 11:15:00					
126		Diversen Sam	2007-09-17 11:05:34	2007-09-17 11:15:00					
127		Myles Kieran							
128		Davidson Robert							

Setzen der Weckrufe für die Gruppe: Entwickler

Weckrufzeit: [06 : 00] : [25 : 00]

supported PBX

Highlights

- > Room (extensions) Check in / out
- > Single Check in / out and group function
- > Daily hire, single occupancy supplement
- > Overview of the rooms with busy status
- > Check-in with name and language information
- > Wake up call feature
- > Interim balance, invoice print-out either as a sum
- > call details, also available at a later date
- > Name and language is taken over by the configuration of the operator console
- > Prepaid module (for Cisco Call Manager)
- > Configuration of monetary credit
- > ...

- > Cisco Call Manager / Express
- > Nortel CS1000 / Meridian / BCM
- > Ericsson BusinessPhone / MD110 / MXONE
- > Innovaphone PBX
- > Avaya IP Office
- > Siemens HiPath
- > Alcatel