SAMwin

SAMwin 4.5.0.15

Release Notes

Current Release

This release is a SAMwin.CBC server-only hotfix. If applicable, replace the existing SAMcbcSRV.exe binary.

The following issues have been corrected since the last release (4.5.0.14):

Severity	Component	Issue	Problem Description
Enhancement	SAMwin.CBC		Added Ericsson MX-ONE support

Previous Releases

The following issues have been corrected between 4.5.0.13 and 4.5.0.14:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	360367	Send XOFF on SAMwin.CAS Shutdown
Critical	SAMwin.HOT	683296	Unable to create bill since database-timeout is to short
Major	SAMwin.HOT	638076	Unable to checkout 2 or more selected Extensions
Major	SAMwin.Manager	291329	Unable to configure user defined export-format
Major	SAMwin.Report	812326	Unable to change Font
Major	SAMwin.Manager	733082	Import-config for external phonebook not saved
Major	SAMwin.CAS	382329	Possible stall when using Multisite file access with Cisco Unified Communications Manager
Major	SAMwin.HOT	303601	Additional charge without effect
Minor	SAMwin.CAS	870366	Wakeup time not displayed correct with BusinessPhone
Minor	SAMwin.Manager	836276	Unable to define site for local zone in provider-window
Minor	SAMwin.Report	272364	Field "Gross costs secondary currency" doesn't work
Minor	SAMwin.CAS	333004	Automatic V24-Settings sometimes doesn't work
Minor	SAMwin.CAS		Change CIC UM-Handling to work with CAS satellite-configuration
Minor	SAMwin.CAS	592900	BCM total ringing time not correct
Enhancement	SAMwin.CAS		Log sending of mails via SMTP in Manager and Report and generate a send-protocol
Enhancement	SAMwin.Manager		Add Window to resend or delete SMTP-Email with could not be send the first time
Enhancement	SAMwin.CAS		Added Ericsson MX-ONE support
Enhancement	SAMwin.CBC Client		support zylinc outlook integration

Enhancement	SAMwin.CAS		Add support for CODE-calls in CIC and CIC-UM driver

The following issues have been corrected between 4.5.0.12 and 4.5.0.13:

Severity	Component	Issue	Problem Description
Minor	SAMwin.CBC Client		The client sometimes crashes when using "Logon as…" functionality or applying changes of the user configuration.
Minor	SAMwin.CBC Client		Key configurations are not correctly imported from previously stored *.cbc-file. (Some key configurations are missing; empty lines are shown in key configuration grid)
Enhancement	SAMwin.CBC Client		Improved search functionality. If a search criterion is changed, the current value of the selected internal extension is used as initial search criteria. (This behavior has to be enabled using the user-configuration)

The following issues have been corrected between 4.5.0.11 and 4.5.0.12:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC Server		Microsoft Office Communicator fails to put SAMwin calls on-hold. On-hold attributes in SDP offers are generally not honored. This fix might also apply to other systems where on-hold of operator calls is not working correctly.

The following issues have been corrected between 4.5.0.10 and 4.5.0.11:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC Server		The SIP response 491 Request Pending is not correctly handled. This may result in defunct outbound calls on some systems.
Major	SAMwin.CBC Server		In some cases, it is not possible to connect SAMwin and Nortel CS1000 R5.5 systems with a SIP proxy server (SPS).
Minor	SAMwin.CBC Server	692405	CLID of calls with withheld number is sometimes wrong after call falls back to operator after a transfer try.
Minor	SAMwin.CBC Server	442851	RTP connection trace in SAMwin Manager sometimes does not properly clear dead

		connections.

The following issues have been corrected between 4.5.0.9 and 4.5.0.10:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC		In some scenarios (e.g. SAMwin call is being transferred in CS1k environment to a voicemail system) codec negotiation fails and there is no voice connection.
Major	SAMwin.CBC		No SVM data queue durations are being written.
Minor	SAMwin.CBC Client		It is not possible to switch to search fields of organizational units via short cut in the internal directory.

The following issues have been corrected between 4.5.0.8 and 4.5.0.9:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	530173	Error when having 1 site with FTP-Download and 1 site with reading from file. The Data from the second site will not be readed.
Critical	SAMwin.CAS	360367	Always send XOFF on CAS-Server stop
Critical	SAMwin.CAS	522732	Optional-Fields are filed with 0 on create
Critical	SAMwin Manager	463090	Unable to create extension when default-orgvalue is used
Major	SAMwin.CAS	472243	Option "Do not create subscribe if the call is not saved" without function
Major	SAMwin.CAS	672803	CI/CO does only work for the first MD110-Site
Major	SAMwin.CAS	508222	Meridian AuthCodes with Value 0 not saved
Major	SAMwin.CAS	118265	BusinessPhone: Polling to CRB not possible
Major	SAMwin.CAS	920833	Only Book Trunk and Member to Trunk without function
Major	SAMwin.CAS	923830	Rename of File on MD110-FTP doesn't work (Name to long)
Major	SAMwin.CAS	882781	Wrong Log message "CDR-Ticket lost" when using LAN-Box with Meridian
Major	SAMwin.CAS	282802	Save on Load Meridian-Callstack on CAS-Server stop/start
Major	SAMwin.CAS	592900	Read correct TRT with BCM
Major	SAMwin.CAS	870322	BusinessPhone: Callednum not saved on internal calles when option "Save sent number (instead of dialled number)" is used
Major	SAMwin.HOT	303601	additional charge (in percent) without

			function
Major	SAMwin.CBCMGR	803887	Unable to restart CBC-Service when CBC service-manager runs a long time
Major	SAMwin.HOT	638076	Runtime-Error when trying to checkout more than 1 extension
Major	SAMwin.CASMGR	242994	Change Messagehandling to prevent high CPU
Major	SAMwin.CBC		List permissons are not stored for external phonebook.
Major	SAMwin.CBC		Search in external phonebook may cause error message in some cases.
Minor	SAMwin.CAS	872045	Export of some CBC-Tables not possible
Minor	SAMwin Report	402756	CSV-Export with Organsiationdata doesn't work
Minor	SAMwin Manager	992043	Deleting a group of extensions doesn't work correct
Minor	SAMwin Monitor	322897	Monitor comes to screen more than once when in alarm-state
Minor	SAMwin Monitor	822819	Use Time of last Call not savetime of last call
Minor	SAMwin Monitor	782341	Monitor shows wrong alarm when database-connection is lost
Minor	SAMwin Manager	582208	Always hide fields with are not valid with current licence
Minor	SAMwin Manager	582484	Only create Database-Views on Database-Update
Minor	SAMwin Manager	182406	Always show correct operator in actionlist on row-change
Minor	SAMwin Report	682648	Report filter "costcenter similar" doesn't work
Minor	SAMwin Report	552816	Menu-Icons in Report always deactivated
Minor	SAMwin.CASMGR	832852	Always show current Username, Database-Name aso. in status-window
Minor	SAMwin.CAS	169225	Wrong Errormessage in Logfile when DirArchive is used
Minor	SAMwin Manager	934036	Default-organizational data could not be deleted
Minor	SAMwin.CBC NDS	529878	Correct ICI and Line-Handling
Minor	SAMwin.CBC		When editing absence notes the start- and end-time are read incorrectly in some cases.
Minor	SAMwin.CBC		Calling a mobile number using the shortcut does not work.
Minor	SAMwin.CBC		Absence notes are sometimes not refreshed when BLF is scrolled.
Minor	SAMwin.CBC	362992	In some cases a call is not shown in the call history of the client if there are more than one calls at an operator
Enhancement	SAMwin.CAS		Support code-calls for CIC and CICUM
Enhancement	SAMwin.CAS		Innovaphone: Use IPTime if alert_time is not

		present for call-timestamp
Enhancement	SAMwin.CASMGR	Show Login-Message when suspend is active
Enhancement	SAMwin.CBC	Simplified SAMwin.CBC Wizard
Enhancement	SAMwin.CBC	It is possible to create a absence note for an entire configuration unit
Enhancement	SAMwin.CBC	It is possible to configure codes for absence notes with associated value to display in client.
Enhancement	SAMwin.CBC	Automatic redirect if extension is absent and absence code matches.
Enhancement	SAMwin.CBC	Possibility to show future appointments and absence notes in a separate field (BLF and info field).
Enhancement	SAMwin.CBC	Full-text search for internal extensions (default shortcut: SHIFT+F10).
Enhancement	SAMwin.CBC	It is possible to add further fields of the subscriber table to the calling party name for internal calls at the operator.