

# >> SAMwin 4.5.0.21

Release Notes

## Current Release

The following issues have been corrected since the last release (4.5.0.20):

Severity	Component	Issue	Problem Description
Critical	SAMwin.CBC		Nortel CS1000 systems with many extensions without TR87A generate spurious error log entries that crash signaling server. Added enableSipCtiBlf registry key for completely disabling SIPCTI monitoring to avoid this problem on such defect systems.
Major	SAMwin.CBC		Interposition calls fail on Nortel CS1000 systems with REFER active. This is now corrected.
Minor	SAMwin.CBC		Removed implicit reverse SIP translation CallerID pattern. Such patterns now have to be configured manually.
Enhancement	SAMwin.CBC		Added RTP transfer statistics for one-way media analysis.
Enhancement	SAMwin.CBC		Incoming calls beyond first position cannot be signaled with a ringtone. New ringtone configuration added.

## Previous Releases

The following issues have been corrected between 4.5.0.18 and 4.5.0.20:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	<a href="#">425322</a>	Recorder sometimes stop proceeding CDR's
Critical	SAMwin.CAS		Possible ticket loose when using Recorder to Recorder Connection
Critical	SAMwin.HOT	<a href="#">393415</a>	Daily costs in Summery-Sheet wrong
Critical	SAMwin.HOT	<a href="#">503513</a>	Checkout doesn't work since database-timeout happens
Major	SAMwin.CAS		Write organization data-Values for apparatus rent
Major	SAMwin.CBC	<a href="#">673451</a>	Correctly store TTA and TWT for Meridian
Major	SAMwin.HOT	<a href="#">273417</a>	Handle Checkout in Database-Transaction that SAMwin.CAS gets the changed name when communicate with PBX
Major	SAMwin.HOT		Correct costs calculation when VAT or additional charge is hidden
Major	SAMwin.CBC NDS		Not possible to Dial from optional fields
Minor	SAMwin.CAS		Make Copy File working correct with Split-File in Destination File

Enhancement	SAMwin.HOT	Speedup Checkout
Enhancement	SAMwin.CAS	MXONE TCP/IP TTY-Support
Enhancement	SAMwin.Manager	Add Database-Indexes for some fields used by HOT
Enhancement	SAMwin.Manager	Add CBC-Option "No hold before transfer"
Enhancement	SAMwin.CBC	Show more than one future appointment when zylinc is active

The following issues have been corrected between 4.5.0.17 and 4.5.0.18:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CBC		Since upgrade to 4.5.0.15, transfers fail on Nortel CS1000 systems.
Critical	SAMwin.CBC		SIP/CTI operator control does not work on some systems with Nortel CS1000 R5.5 in combination with SIP Proxy Server (SPS).
Major	SAMwin.CBC		SIP/CTI line monitor does not work with Nortel CS1000 R5.5 in combination with SIP Proxy Server (SPS).
Major	SAMwin.CBC		REFER fails if consultation call is re-INVITED by peer before transfer. Known to apply to combination of Nortel CS1000 and Symposium extensions.

The following issues have been corrected between 4.5.0.16 and 4.5.0.17:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS		Possible loose of Data when doing Buffer-Engine repair
Major	SAMwin.CAS		Checkin/Checkout for BusinessPhone not working
Major	SAMwin.Manager		Error on LDAP-Import when custom schema is used
Major	SAMwin.Manager	<a href="#">733741</a>	Error in FTP-Password-Handling for CORPDIR
Minor	SAMwin.CAS		Rework sending via TCP/IP for better differ between Ticket and connection-check
Minor	SAMwin.CBC		Correct license-check for standard-edition
Enhancement	SAMwin.HOT		Possibility to hide VAT in bill
Enhancement	SAMwin.HOT		Possibility to hide additional charge in bill
Enhancement	SAMwin.Manager		Add Innovaphone-Interfaces RB1, RB2, BRI1 and BRI2

The following issues have been corrected between 4.5.0.15 and 4.5.0.16:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CBC	<a href="#">443201</a>	Parking of an interposition call to a logged off operator causes SAMwin.CBC Server terminate unexpectedly.

The following issues have been corrected between 4.5.0.14 and 4.5.0.15:

Severity	Component	Issue	Problem Description
Enhancement	SAMwin.CBC		Added Ericsson MX-ONE support

The following issues have been corrected between 4.5.0.13 and 4.5.0.14:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	<a href="#">360367</a>	Send XOFF on SAMwin.CAS Shutdown
Critical	SAMwin.HOT	<a href="#">683296</a>	Unable to create bill since database-timeout is to short
Major	SAMwin.HOT	<a href="#">638076</a>	Unable to checkout 2 or more selected Extensions
Major	SAMwin.Manager	<a href="#">291329</a>	Unable to configure user defined export-format
Major	SAMwin.Report	<a href="#">812326</a>	Unable to change Font
Major	SAMwin.Manager	<a href="#">733082</a>	Import-config for external phonebook not saved
Major	SAMwin.CAS	<a href="#">382329</a>	Possible stall when using Multisite file access with Cisco Unified Communications Manager
Major	SAMwin.HOT	<a href="#">303601</a>	Additional charge without effect
Minor	SAMwin.CAS	<a href="#">870366</a>	Wakeup time not displayed correct with BusinessPhone
Minor	SAMwin.Manager	<a href="#">836276</a>	Unable to define site for local zone in provider-window
Minor	SAMwin.Report	<a href="#">272364</a>	Field "Gross costs secondary currency" doesn't work
Minor	SAMwin.CAS	<a href="#">333004</a>	Automatic V24-Settings sometimes doesn't work
Minor	SAMwin.CAS		Change CIC UM-Handling to work with CAS satellite-configuration
Minor	SAMwin.CAS	<a href="#">592900</a>	BCM total ringing time not correct
Enhancement	SAMwin.CAS		Log sending of mails via SMTP in Manager and Report and generate a send-protocol
Enhancement	SAMwin.Manager		Add Window to resend or delete SMTP-Email with could not be send the first time
Enhancement	SAMwin.CAS		Added Ericsson MX-ONE support
Enhancement	SAMwin.CBC Client		support zylinc outlook integration
Enhancement	SAMwin.CAS		Add support for CODE-calls in CIC and CIC-

UM driver

The following issues have been corrected between 4.5.0.12 and 4.5.0.13:

Severity	Component	Issue	Problem Description
Minor	SAMwin.CBC Client		The client sometimes crashes when using "Logon as..." functionality or applying changes of the user configuration.
Minor	SAMwin.CBC Client		Key configurations are not correctly imported from previously stored *.cbc-file. (Some key configurations are missing; empty lines are shown in key configuration grid)
Enhancement	SAMwin.CBC Client		Improved search functionality. If a search criterion is changed, the current value of the selected internal extension is used as initial search criteria. (This behavior has to be enabled using the user-configuration)

The following issues have been corrected between 4.5.0.11 and 4.5.0.12:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC Server		Microsoft Office Communicator fails to put SAMwin calls on-hold.  On-hold attributes in SDP offers are generally not honored. This fix might also apply to other systems where on-hold of operator calls is not working correctly.

The following issues have been corrected between 4.5.0.10 and 4.5.0.11:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC Server		The SIP response 491 Request Pending is not correctly handled. This may result in defunct outbound calls on some systems.
Major	SAMwin.CBC Server		In some cases, it is not possible to connect SAMwin and Nortel CS1000 R5.5 systems with a SIP proxy server (SPS).
Minor	SAMwin.CBC Server	<a href="#">692405</a>	CLID of calls with withheld number is sometimes wrong after call falls back to operator after a transfer try.
Minor	SAMwin.CBC Server	<a href="#">442851</a>	RTP connection trace in SAMwin Manager sometimes does not properly clear dead connections.

The following issues have been corrected between 4.5.0.9 and 4.5.0.10:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC		In some scenarios (e.g. SAMwin call is being transferred in CS1k environment to a voicemail system) codec negotiation fails and there is no voice connection.
Major	SAMwin.CBC		No SVM data queue durations are being written.
Minor	SAMwin.CBC Client		It is not possible to switch to search fields of organizational units via short cut in the internal directory.

The following issues have been corrected between 4.5.0.8 and 4.5.0.9:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	<a href="#">530173</a>	Error when having 1 site with FTP-Download and 1 site with reading from file. The Data from the second site will not be readed.
Critical	SAMwin.CAS	<a href="#">360367</a>	Always send XOFF on CAS-Server stop
Critical	SAMwin.CAS	<a href="#">522732</a>	Optional-Fields are filed with 0 on create
Critical	SAMwin Manager	<a href="#">463090</a>	Unable to create extension when default-orgvalue is used
Major	SAMwin.CAS	<a href="#">472243</a>	Option "Do not create subscribe if the call is not saved" without function
Major	SAMwin.CAS	<a href="#">672803</a>	CI/CO does only work for the first MD110-Site
Major	SAMwin.CAS	<a href="#">508222</a>	Meridian AuthCodes with Value 0 not saved
Major	SAMwin.CAS	<a href="#">118265</a>	BusinessPhone: Polling to CRB not possible
Major	SAMwin.CAS	<a href="#">920833</a>	Only Book Trunk and Member to Trunk without function
Major	SAMwin.CAS	<a href="#">923830</a>	Rename of File on MD110-FTP doesn't work (Name to long)
Major	SAMwin.CAS	<a href="#">882781</a>	Wrong Log message "CDR-Ticket lost" when using LAN-Box with Meridian
Major	SAMwin.CAS	<a href="#">282802</a>	Save on Load Meridian-Callstack on CAS-Server stop/start
Major	SAMwin.CAS	<a href="#">592900</a>	Read correct TRT with BCM
Major	SAMwin.CAS	<a href="#">870322</a>	BusinessPhone: Callednum not saved on internal calles when option "Save sent number (instead of dialled number)" is used
Major	SAMwin.HOT	<a href="#">303601</a>	additional charge (in percent) without function

Major	SAMwin.CBCMGR	<a href="#">803887</a>	Unable to restart CBC-Service when CBC service-manager runs a long time
Major	SAMwin.HOT	<a href="#">638076</a>	Runtime-Error when trying to checkout more than 1 extension
Major	SAMwin.CASMGR	<a href="#">242994</a>	Change Messagehandling to prevent high CPU
Major	SAMwin.CBC		List permissions are not stored for external phonebook.
Major	SAMwin.CBC		Search in external phonebook may cause error message in some cases.
Minor	SAMwin.CAS	<a href="#">872045</a>	Export of some CBC-Tables not possible
Minor	SAMwin Report	<a href="#">402756</a>	CSV-Export with Organsiationdata doesn't work
Minor	SAMwin Manager	<a href="#">992043</a>	Deleting a group of extensions doesn't work correct
Minor	SAMwin Monitor	<a href="#">322897</a>	Monitor comes to screen more than once when in alarm-state
Minor	SAMwin Monitor	<a href="#">822819</a>	Use Time of last Call not savetime of last call
Minor	SAMwin Monitor	<a href="#">782341</a>	Monitor shows wrong alarm when database-connection is lost
Minor	SAMwin Manager	<a href="#">582208</a>	Always hide fields with are not valid with current licence
Minor	SAMwin Manager	<a href="#">582484</a>	Only create Database-Views on Database-Update
Minor	SAMwin Manager	<a href="#">182406</a>	Always show correct operator in actionlist on row-change
Minor	SAMwin Report	<a href="#">682648</a>	Report filter "costcenter similar" doesn't work
Minor	SAMwin Report	<a href="#">552816</a>	Menu-Icons in Report always deactivated
Minor	SAMwin.CASMGR	<a href="#">832852</a>	Always show current Username, Database-Name aso. in status-window
Minor	SAMwin.CAS	<a href="#">169225</a>	Wrong Errormessage in Logfile when DirArchive is used
Minor	SAMwin Manager	<a href="#">934036</a>	Default-organizational data could not be deleted
Minor	SAMwin.CBC NDS	<a href="#">529878</a>	Correct ICI and Line-Handling
Minor	SAMwin.CBC		When editing absence notes the start- and end-time are read incorrectly in some cases.
Minor	SAMwin.CBC		Calling a mobile number using the shortcut does not work.
Minor	SAMwin.CBC		Absence notes are sometimes not refreshed when BLF is scrolled.
Minor	SAMwin.CBC	<a href="#">362992</a>	In some cases a call is not shown in the call history of the client if there are more than one calls at an operator
Enhancement	SAMwin.CAS		Support code-calls for CIC and CICUM
Enhancement	SAMwin.CAS		Innovaphone: Use IPTIME if alert_time is not present for call-timestamp

Enhancement	SAMwin.CASMGR	Show Login-Message when suspend is active
Enhancement	SAMwin.CBC	Simplified SAMwin.CBC Wizard
Enhancement	SAMwin.CBC	It is possible to create a absence note for an entire configuration unit
Enhancement	SAMwin.CBC	It is possible to configure codes for absence notes with associated value to display in client.
Enhancement	SAMwin.CBC	Automatic redirect if extension is absent and absence code matches.
Enhancement	SAMwin.CBC	Possibility to show future appointments and absence notes in a separate field (BLF and info field).
Enhancement	SAMwin.CBC	Full-text search for internal extensions (default shortcut: SHIFT+F10).
Enhancement	SAMwin.CBC	It is possible to add further fields of the subscriber table to the calling party name for internal calls at the operator.