SAMwin

SAMwin 4.5.0.23

>> Release Notes

Current Release

The following issues have been corrected since the last release (4.5.0.22):

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC	337330	On CUCM systems, a codec renegotiation is not properly handled for calls traversing further trunks. This results in silent audio connections. A new gateway flag (Set inactive before renegotiation) has been introduced to work around this issue.
Major	SAMwin.CBC		When using the Zylinc Outlook integration, the start and end times of appointments have not been recalculated regarding the local time settings. The times were shown in UTC.
Enhancement	SAMwin.CBC		It is now possible to send an email to the entire organizational unit of a subscriber. (SAMwin uses the email address configured for the organizational unit. If this address is not configured, all addresses of the subscribers are added as receiver.)
Enhancement	SAMwin.CBC		It is now possible to switch to full text search automatically on incoming calls (This feature has to be enabled via the configuration)
Enhancement	SAMwin.CBC		When deleting absence notes you will now be asked if you also want to delete absence notes of other subscribers having the same note configured.

Previous Releases

The following issues have been corrected between 4.5.0.21 and 4.5.0.22:

Severity	Component	Issue	Problem Description
Major	SAMwin.CAS		Deletion of Calls outside of Storage-Deep doesn't work always (Database-Timeout)
Major	SAMwin.CBCNDS	425366	Change Delete-Permission of Extensions to "can edit Extension-Number"
Major	SAMwin.CAS	273417	Name not changed on Checkout for Nortel Meridian
Major	SAMwin.CAS	126321	Read Wakeup-List doesn't work on CS1000
Major	SAMwin.CAS	743586	Prevent infinity retry for FTP-Connect If FTP-Server is not available
Major	SAMwin.CAS	356328	Add Fallback to last Ticket-Version if single-line Ticket is read
Major	SAMwin.CBCNDS	532533	Add Mobil-Field as searchable field and allow call of it via shortcut

Major	SAMwin.CBCNDS		Not possible to dial via shortcut from a optional-field
Minor	SAMwin.CAS		Change BusinessPhone Access Code for outgoing Calls
Minor	SAMwin.CAS	423610	Wakeup-Calls are not deleted on Checkout
Minor	SAMwin.Manager	853783	Prevent close of Extensions- / Organization-Window when pressing ESC
Minor	SAMwin.Manager	853518	Only show fields which are searchable in Search field-Dropdown
Enhancement	SAMwin.CAS		Buffer Engine Repair-Interval configurable via Registry-Value
Enhancement	SAMwin.Manager	775327	Add Option to always display Row-Selector
Enhancement	SAMwin.Manager		Allow search for Memo-Field in Extensions
Enhancement	SAMwin.Monitor		Add Monitor-Service (no GUI, only Email-Alarm)
Enhancement	SAMwin.CBC		When connecting a G.711 and a G.729 call leg. Renegotiating the G.711 call-leg to G.729 is now always preferred to renegotiating G.729 to G.711.
Enhancement	SAMwin.CBC		BLF supports now TAPI devices with multiple addresses.

The following issues have been corrected between 4.5.0.20 and 4.5.0.21:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CBC		Nortel CS1000 systems with many extensions without TR87A generate spurious error log entries that crash signaling server. Added enableSipCtiBlf registry key for completely disabling SIPCTI monitoring to avoid this problem on such defect systems.
Major	SAMwin.CBC		Interposition calls fail on Nortel CS1000 systems with REFER active. This is now corrected.
Minor	SAMwin.CBC		Removed implicit reverse SIP translation CallerID pattern. Such patterns now have to be configured manually.
Enhancement	SAMwin.CBC		Added RTP transfer statistics for one-way media analysis.
Enhancement	SAMwin.CBC		Incoming calls beyond first position cannot be signaled with a ringtone. New ringtone configuration added.

The following issues have been corrected between 4.5.0.18 and 4.5.0.20:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	425322	Recorder sometimes stop proceeding CDR's

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS		Possible ticket loose when using Recorder to Recorder Connection
Critical	SAMwin.HOT	393415	Daily costs in Summery-Sheet wrong
Critical	SAMwin.HOT	503513	Checkout doesn't work since database-timeout happens
Major	SAMwin.CAS		Write organization data-Values for apparatus rent
Major	SAMwin.CBC	673451	Correctly store TTA and TWT for Meridian
Major	SAMwin.HOT	273417	Handle Checkout in Database-Transaction that SAMwin.CAS gets the changed name when communicate with PBX
Major	SAMwin.HOT		Correct costs calculation when VAT or additional charge is hidden
Major	SAMwin.CBC NDS		Not possible to Dial from optional fields
Minor	SAMwin.CAS		Make Copy File working correct with Split-File in Destination File
Enhancement	SAMwin.HOT		Speedup Checkout
Enhancement	SAMwin.CAS		MXONE TCP/IP TTY-Support
Enhancement	SAMwin.Manager		Add Database-Indexes for some fields used by HOT
Enhancement	SAMwin.Manager		Add CBC-Option "No hold before transfer"
Enhancement	SAMwin.CBC		Show more than one future appointment when zylinc is active

The following issues have been corrected between 4.5.0.17 and 4.5.0.18:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CBC		Since upgrade to 4.5.0.15, transfers fail on Nortel CS1000 systems.
Critical	SAMwin.CBC		SIP/CTI operator control does not work on some systems with Nortel CS1000 R5.5 in combination with SIP Proxy Server (SPS).
Major	SAMwin.CBC		SIP/CTI line monitor does not work with Nortel CS1000 R5.5 in combination with SIP Proxy Server (SPS).
Major	SAMwin.CBC		REFER fails if consultation call is re-INVITEd by peer before transfer. Known to apply to combination of Nortel CS1000 and Symposium extensions.

The following issues have been corrected between 4.5.0.16 and 4.5.0.17:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS		Possible loose of Data when doing Buffer-Engine repair
Major	SAMwin.CAS		Checkin/Checkout for BusinessPhone not

Severity	Component	Issue	Problem Description
			working
Major	SAMwin.Manager		Error on LDAP-Import when custom schema is used
Major	SAMwin.Manager	733741	Error in FTP-Password-Handling for CORPDIR
Minor	SAMwin.CAS		Rework sending via TCP/IP for better differ between Ticket and connection-check
Minor	SAMwin.CBC		Correct license-check for standard-edition
Enhancement	SAMwin.HOT		Possibility to hide VAT in bill
Enhancement	SAMwin.HOT		Possibility to hide additional charge in bill
Enhancement	SAMwin.Manager		Add Innovaphone-Interfaces RB1, RB2, BRI1 and BRI2

The following issues have been corrected between 4.5.0.15 and 4.5.0.16:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CBC	443201	Parking of an interposition call to a logged off operator causes SAMwin.CBC Server terminate unexpectedly.

The following issues have been corrected between 4.5.0.14 and 4.5.0.15:

Severity	Component	Issue	Problem Description
Enhancement	SAMwin.CBC		Added Ericsson MX-ONE support

The following issues have been corrected between 4.5.0.13 and 4.5.0.14:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	360367	Send XOFF on SAMwin.CAS Shutdown
Critical	SAMwin.HOT	683296	Unable to create bill since database-timeout is to short
Major	SAMwin.HOT	638076	Unable to checkout 2 or more selected Extensions
Major	SAMwin.Manager	291329	Unable to configure user defined export-format
Major	SAMwin.Report	812326	Unable to change Font
Major	SAMwin.Manager	733082	Import-config for external phonebook not saved
Major	SAMwin.CAS	382329	Possible stall when using Multisite file access with Cisco Unified Communications Manager
Major	SAMwin.HOT	303601	Additional charge without effect
Minor	SAMwin.CAS	870366	Wakeup time not displayed correct with BusinessPhone
Minor	SAMwin.Manager	836276	Unable to define site for local zone in

Severity	Component	Issue	Problem Description
			provider-window
Minor	SAMwin.Report	272364	Field "Gross costs secondary currency" doesn't work
Minor	SAMwin.CAS	333004	Automatic V24-Settings sometimes doesn't work
Minor	SAMwin.CAS		Change CIC UM-Handling to work with CAS satellite-configuration
Minor	SAMwin.CAS	592900	BCM total ringing time not correct
Enhancement	SAMwin.CAS		Log sending of mails via SMTP in Manager and Report and generate a send-protocol
Enhancement	SAMwin.Manager		Add Window to resend or delete SMTP-Email with could not be send the first time
Enhancement	SAMwin.CAS		Added Ericsson MX-ONE support
Enhancement	SAMwin.CBC Client		support zylinc outlook integration
Enhancement	SAMwin.CAS		Add support for CODE-calls in CIC and CIC-UM driver

The following issues have been corrected between 4.5.0.12 and 4.5.0.13:

Severity	Component	Issue	Problem Description
Minor	SAMwin.CBC Client		The client sometimes crashes when using "Logon as…" functionality or applying changes of the user configuration.
Minor	SAMwin.CBC Client		Key configurations are not correctly imported from previously stored *.cbc-file. (Some key configurations are missing; empty lines are shown in key configuration grid)
Enhancement	SAMwin.CBC Client		Improved search functionality. If a search criterion is changed, the current value of the selected internal extension is used as initial search criteria. (This behavior has to be enabled using the user-configuration)

The following issues have been corrected between 4.5.0.11 and 4.5.0.12:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC Server		Microsoft Office Communicator fails to put SAMwin calls on-hold. On-hold attributes in SDP offers are generally not honored. This fix might also apply to other systems where on-hold of operator calls is not working correctly.

The following issues have been corrected between 4.5.0.10 and 4.5.0.11:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC Server		The SIP response 491 Request Pending is not correctly handled. This may result in defunct outbound calls on some systems.
Major	SAMwin.CBC Server		In some cases, it is not possible to connect SAMwin and Nortel CS1000 R5.5 systems with a SIP proxy server (SPS).
Minor	SAMwin.CBC Server	692405	CLID of calls with withheld number is sometimes wrong after call falls back to operator after a transfer try.
Minor	SAMwin.CBC Server	442851	RTP connection trace in SAMwin Manager sometimes does not properly clear dead connections.

The following issues have been corrected between 4.5.0.9 and 4.5.0.10:

Severity	Component	Issue	Problem Description
Major	SAMwin.CBC		In some scenarios (e.g. SAMwin call is being transferred in CS1k environment to a voicemail system) codec negotiation fails and there is no voice connection.
Major	SAMwin.CBC		No SVM data queue durations are being written.
Minor	SAMwin.CBC Client		It is not possible to switch to search fields of organizational units via short cut in the internal directory.

The following issues have been corrected between 4.5.0.8 and 4.5.0.9:

Severity	Component	Issue	Problem Description
Critical	SAMwin.CAS	530173	Error when having 1 site with FTP-Download and 1 site with reading from file. The Data from the second site will not be readed.
Critical	SAMwin.CAS	360367	Always send XOFF on CAS-Server stop
Critical	SAMwin.CAS	522732	Optional-Fields are filed with 0 on create
Critical	SAMwin Manager	463090	Unable to create extension when default-orgvalue is used
Major	SAMwin.CAS	472243	Option "Do not create subscribe if the call is not saved" without function
Major	SAMwin.CAS	672803	CI/CO does only work for the first MD110-Site

Major	SAMwin.CAS	508222	Meridian AuthCodes with Value 0 not saved
Major	SAMwin.CAS	118265	BusinessPhone: Polling to CRB not possible
Major	SAMwin.CAS	920833	Only Book Trunk and Member to Trunk without function
Major	SAMwin.CAS	923830	Rename of File on MD110-FTP doesn't work (Name to long)
Major	SAMwin.CAS	882781	Wrong Log message "CDR-Ticket lost" when using LAN-Box with Meridian
Major	SAMwin.CAS	282802	Save on Load Meridian-Callstack on CAS-Server stop/start
Major	SAMwin.CAS	592900	Read correct TRT with BCM
Major	SAMwin.CAS	870322	BusinessPhone: Callednum not saved on internal calles when option "Save sent number (instead of dialled number)" is used
Major	SAMwin.HOT	303601	additional charge (in percent) without function
Major	SAMwin.CBCMGR	803887	Unable to restart CBC-Service when CBC service-manager runs a long time
Major	SAMwin.HOT	638076	Runtime-Error when trying to checkout more than 1 extension
Major	SAMwin.CASMGR	242994	Change Messagehandling to prevent high CPU
Major	SAMwin.CBC		List permissons are not stored for external phonebook.
Major	SAMwin.CBC		Search in external phonebook may cause error message in some cases.
Minor	SAMwin.CAS	872045	Export of some CBC-Tables not possible
Minor	SAMwin Report	402756	CSV-Export with Organsiationdata doesn't work
Minor	SAMwin Manager	992043	Deleting a group of extensions doesn't work correct
Minor	SAMwin Monitor	322897	Monitor comes to screen more than once when in alarm-state
Minor	SAMwin Monitor	822819	Use Time of last Call not savetime of last call
Minor	SAMwin Monitor	782341	Monitor shows wrong alarm when database-connection is lost
Minor	SAMwin Manager	582208	Always hide fields with are not valid with current licence
Minor	SAMwin Manager	582484	Only create Database-Views on Database-Update
Minor	SAMwin Manager	182406	Always show correct operator in actionlist on row-change
Minor	SAMwin Report	682648	Report filter "costcenter similar" doesn't work
Minor	SAMwin Report	552816	Menu-Icons in Report always deactivated
Minor	SAMwin.CASMGR	832852	Always show current Username, Database-Name aso. in status-window
Minor	SAMwin.CAS	169225	Wrong Errormessage in Logfile when

			DirArchive is used
Minor	SAMwin Manager	[934036](#)	Default-organizational data could not be deleted
Minor	SAMwin.CBC NDS	[529878](#)	Correct ICI and Line-Handling
Minor	SAMwin.CBC		When editing absence notes the start- and end-time are read incorrectly in some cases.
Minor	SAMwin.CBC		Calling a mobile number using the shortcut does not work.
Minor	SAMwin.CBC		Absence notes are sometimes not refreshed when BLF is scrolled.
Minor	SAMwin.CBC	[362992](#)	In some cases a call is not shown in the call history of the client if there are more than one calls at an operator
Enhancement	SAMwin.CAS		Support code-calls for CIC and CICUM
Enhancement	SAMwin.CAS		Innovaphone: Use IPTime if alert_time is not present for call-timestamp
Enhancement	SAMwin.CASMGR		Show Login-Message when suspend is active
Enhancement	SAMwin.CBC		Simplified SAMwin.CBC Wizard
Enhancement	SAMwin.CBC		It is possible to create a absence note for an entire configuration unit
Enhancement	SAMwin.CBC		It is possible to configure codes for absence notes with associated value to display in client.
Enhancement	SAMwin.CBC		Automatic redirect if extension is absent and absence code matches.
Enhancement	SAMwin.CBC		Possibility to show future appointments and absence notes in a separate field (BLF and info field).
Enhancement	SAMwin.CBC		Full-text search for internal extensions (default shortcut: SHIFT+F10).
Enhancement	SAMwin.CBC		It is possible to add further fields of the subscriber table to the calling party name for internal calls at the operator.